

Sapsan's 10th anniversary



“ Russian Railways constantly seeks to develop customer services and improve product offering with a special focus on ways to ensure comfortable and safe travel. The Sapsan upgrade is centred on the enhancement of customer experience. We have refreshed the train design, added sockets to the railcars and improved seat ergonomics.”

Anton Petrov

Head of High-Speed Transportation Directorate at Russian Railways



The first upgraded Sapsan runs between St Petersburg, Moscow and Nizhny Novgorod.

11.6 thousand passengers transported over the first two months after the launch of the upgraded Sapsan

+22.4% vs the same period in 2018–2019

On 17 December 2019

the first upgraded train travelled from Moscow to St Petersburg

2021

the deadline for renovating interiors in all the 16 trains

SAFETY

- Impact-resistant components
- Fire-resistant materials
- Shatterproof windows
- Online monitoring of all parts and components by a service centre
- Ergonomic interior with no sharp edges

COMFORT

- Refreshed interior design
- Air conditioning and climate control all year round
- All seats are equipped with sockets and USB ports
- Acoustic insulation
- Window blinds
- Lighting brightness adjustment depending on the time of day
- Wardrobe and storage space
- Water coolers
- Smoking prohibited in all cars

INFORMATION SUPPORT

- Two large information boards in each car
- Digital route display near train exterior side doors